

Appendix M

Customer Impacts

Customer Impact for 200, 250 & 300KL consumption

Real prices 1/1/07\$

All regions (20mm meter) Residential Customers 200kl Consumption	Water Tariffs Fixed	Water Tariffs Variable	Sewer Fixed	Total Tariffs	% Change from previous year
2007/08 Tariffs	\$132.10	\$168.51	\$379.85	\$680.46	
2008/09	\$145.17	\$204.01	\$392.39	\$741.57	8.98%
2009/10	\$159.55	\$224.21	\$405.34	\$789.09	6.41%
2010/11	\$171.83	\$241.47	\$415.87	\$829.18	5.08%
2011/12	\$185.06	\$260.07	\$426.69	\$871.82	5.14%
2012/13	\$199.31	\$280.09	\$437.78	\$917.18	5.20%
Residential Customers 250kl consumption					
2007/08 Tariffs	\$132.10	\$216.25	\$379.85	\$728.20	
2008/09	\$145.17	\$267.42	\$392.39	\$804.98	10.54%
2009/10	\$159.55	\$293.90	\$405.34	\$858.78	6.68%
2010/11	\$171.83	\$316.53	\$415.87	\$904.23	5.29%
2011/12	\$185.06	\$340.90	\$426.69	\$952.65	5.35%
2012/13	\$199.31	\$367.15	\$437.78	\$1,004.24	5.42%
Residential Customers 300kl consumption					
2007/08 Tariffs	\$132.10	\$263.98	\$379.85	\$775.93	
2008/09	\$145.17	\$330.83	\$392.39	\$868.40	11.92%
2009/10	\$159.55	\$363.59	\$405.34	\$928.47	6.92%
2010/11	\$171.83	\$391.58	\$415.87	\$979.29	5.47%
2011/12	\$185.06	\$421.73	\$426.69	\$1,033.48	5.53%
2012/13	\$199.31	\$454.21	\$437.78	\$1,091.30	5.59%
All regions (20mm meter) Non-Residential Customers 200kl Consumption					
2007/08 Tariffs	\$132.10	\$180.11	\$379.85	\$692.05	
2008/09	\$145.17	\$247.47	\$392.39	\$785.03	13.44%
2009/10	\$159.55	\$271.97	\$405.34	\$836.85	6.60%
2010/11	\$171.83	\$298.90	\$415.87	\$886.60	5.94%
2011/12	\$185.06	\$328.49	\$426.69	\$940.24	6.05%
2012/13	\$199.31	\$361.01	\$437.78	\$998.10	6.15%
Non-Residential Customers 250kl Consumption					
2007/08 Tariffs	\$132.10	\$225.13	\$379.85	\$737.08	
2008/09	\$145.17	\$309.34	\$392.39	\$846.90	14.90%
2009/10	\$159.55	\$339.96	\$405.34	\$904.84	6.84%
2010/11	\$171.83	\$373.62	\$415.87	\$961.33	6.24%
2011/12	\$185.06	\$410.61	\$426.69	\$1,022.36	6.35%
2012/13	\$199.31	\$451.26	\$437.78	\$1,088.35	6.46%
Non-Residential Customers 300kl Consumption					
2007/08 Tariffs	\$132.10	\$270.16	\$379.85	\$782.11	
2008/09	\$145.17	\$371.21	\$392.39	\$908.77	16.19%
2009/10	\$159.55	\$407.96	\$405.34	\$972.84	7.05%
2010/11	\$171.83	\$448.34	\$415.87	\$1,036.05	6.50%
2011/12	\$185.06	\$492.73	\$426.69	\$1,104.48	6.60%
2012/13	\$199.31	\$541.51	\$437.78	\$1,178.60	6.71%

**All regions (20mm meter)
Residential Tenant Customers
200kl consumption**

	Water Tariffs		Sewer	Total	% Change from previous year
	Fixed	Variable	Fixed	Tariffs	
2007/08 Tariffs		\$168.51		\$168.51	
2008/09		\$204.01		\$204.01	21.07%
2009/10		\$224.21		\$224.21	9.90%
2010/11		\$241.47		\$241.47	7.70%
2011/12		\$260.07		\$260.07	7.70%
2012/13		\$280.09		\$280.09	7.70%

250kl consumption

2007/08 Tariffs		\$216.25		\$216.25	
2008/09		\$267.42		\$267.42	23.66%
2009/10		\$293.90		\$293.90	9.90%
2010/11		\$316.53		\$316.53	7.70%
2011/12		\$340.90		\$340.90	7.70%
2012/13		\$367.15		\$367.15	7.70%

300kl consumption

2007/08 Tariffs		\$263.98		\$263.98	
2008/09		\$330.83		\$330.83	25.32%
2009/10		\$363.59		\$363.59	9.90%
2010/11		\$391.58		\$391.58	7.70%
2011/12		\$421.73		\$421.73	7.70%
2012/13		\$454.21		\$454.21	7.70%

**All regions (20mm meter)
Unconnected Residential Vacant Land
Customers (0kl consumption)**

	Water Tariffs		Sewer	Total	% Change from previous year
	Fixed	Variable	Fixed	Tariffs	
2007/08 Tariffs	\$132.10		\$379.85	\$511.95	
2008/09	\$145.17		\$392.39	\$537.56	5.00%
2009/10	\$159.55		\$405.34	\$564.88	5.08%
2010/11	\$171.83		\$415.87	\$587.71	4.04%
2011/12	\$185.06		\$426.69	\$611.75	4.09%
2012/13	\$199.31		\$437.78	\$637.09	4.14%